Corporate Office
600 Lakeshore Parkway
Birmingham, AL 35209
(888) 3 InLine
[Fax] (205) 941 1934

1772 Taliaferro Trail
Montgomery, AL 36117
(888) 3 InLine
[Fax] (800) 476-1790

March 21, 2007

UPS Next Day Air

Honorable Walter L. Thomas
Secretary of the Commission
Alabama Public Service Commission
100 North Union Street, 8th Floor
Montgomery, AL 36104.

Re: Revisions to AL P.S.C. Tariff No. 2, The Contract Network, Inc., d.b.a.

LOCAL XC AN   C
C   C

CON AC N O NC   ALABAMA A   C NO LOCAL
                                              e

A   N N ONALLY L   BLAN

DA   A .   C   DA   ep.e e
              en M n e   e   y A
              CON AC N   O   NC
                    L   e e   y
              B   n   A

CONTACT INFO NCIC   ALABAMA A   C NO LOCAL

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DATA A   C DATA

CON AC N   O   NC   ALABAMA   A   ▸

C ▲4C

LOCAL EXCHANGE   C

TABLE OF CONTENT continued

DA A   C   DA ep e e
              en o M n e e o y A
              CONTACT N O NC
                       L e o e y
              B i n A

CON AC

N   O   NC

ec.ı on

CON AC N O NC   ALABAMA A   C NO LOCAL
                                                Q   n   e

                LOCAL XC AN   C
X LANA ON O YMBOL AND ABB   A ON   D N   A

e o o   n y o   e ed n   Q   e p po e nd c ed e o

   C   o   n y c n ed e   on
   D   o   n y d con n ed e Q e   on
         o   n y n c e ed e
   M   o   n y   o e n e oc on o e
   N   o   n y ne   e Q e   on
         o   n y e   ed   e
         o   n y c n e n e   no c n e n   e Q e   on

   DA

CON AC N O NC ALABAMA A C NO LOCAL

Q ı ın e

LOCAL XC AN C

A L CA ON O A

CON AC N   O

CONTACT NO NC   ALABAMA A   C NO LOCAL

LOCAL XC AN   C

C ON D N ON O   M con in ed

Call Forwarding Don't Answer-Ring Control:

Call Forwarding Variable:

Call Forwarding Variable-Remote Access:

Call Forwarding Multipath:

LOCAL XC AN   C

C ON D N ON O   M con..n ed.

Call Selector: ...o de   d ..nc.. e. in in p ..en o c ..ece..ed..o   p.o .d e en.
..e ep one n e By d in n cce code .. e   e c n c e .e c een in ..o p.o
.. .e ep one n e C ..ece..ed..o   ..o ..e en e .. .ece..e .e
d..nc.. e. in in p ..en

Call Tracing: n e .. e   e .o in... e n ..o ..c. ce o. e .. c ..ece..ed By
d in n cce code .. ene .o .. ..ecod .ec in n e .. e.. ..ece..ed nd
.. e .e. ce   c.. .ed

Call Waiting: ...o de .. e   e ...   .. .o .one .o ind c .e. . no. e c ... .. n
 ..e econd c c n e .e e n e ed y   ..in .. e ..c oo . n in p..e
p one nd en.. n c .o .ec e

Call Waiting Deluxe: C   ..n De e inc de .. e nc. ion ..y o. e C   ..n e .. e
 nd ..o de e e dd...on c op..on

Caller ID (Basic): n e .. e C ..o e .o ..e   d p y o. e ..in ..n ..e ep one
 n e e e e n e..in n in co in ..e ep one c

Caller ID (Deluxe): n e .. e C ..o e .o ..e   d p y o. e ..e ep one n e nd
 n e e e e n e..in n in co in ..e ep one c

CONTACT NORTH, INC. ALABAMA A & T C NO LOCAL

LOCAL EXCHANGE C

CONDITION OF M continued

Company: CONTACT NORTH, INC. an A corporation ic

C ON D N ON O   M con..n ed

LATA: A oc cce   nd n po. e e.   ed p   n. .o. e Modic ion o
 in d en en e ed y e n.ed . e D ic. co . o. e D ic. o Co   in
 C Ac on No   q e po ion nd d in   ion o co   nic ion
  e ice

Local Calling: A co pe ed c   q . e p on c co   nic ion e. een c n   .. on
 i. in. e oc e ice e o. ec n .. on

Local Exchange Carrier: A co p ny. . . n   e e c n e. e p one e ice   **Mbps:**

Me i. .q   ion o i. pe econd

Message Waiting: n e . e C .o e. q ece e .. . ed .one   en. e e   e   e   in
 in. e o ce i o

Most Idle Trunk Selection (MIDL): M DL . n e ec ion o cc   en   i. c n n. e ec.
  o . n op. e   n . .   een ide q e on e. pe iod o i e

Multiple Appearance Directory Numbers: A d ec. q y n   e . .   i   ned q e. n once
 .o one q   q   e   op ie.   y B ine   e.

Multi-Frequency ("MF"): An in e   c ne p   e. ype ed q   n in in e. een. e p one
   i.c e q   e. een. e p one   i.c e   nd BX ey y. e

Non-Published Listing: L   in . . . e no. p in.ed in d ec. q ie n q   i e. o D ec. q y
A   i . nce

Non-Recurring Charges: e one.   e in. i   c   e q   e ice q   o   i e inc d n   .
 no. i .ed.o c   e q con   c ion in. . ion q pe   ee q   ic . e C .o e
  e co e i   e . . e. i e. e e ice q de i   e. ec. ed

        DA A .   C   DA   ep. e   e
                   e n q M n e   e   . q y A
                   CON AC N   O   NC
                          L   e q e   y
                 B   in

CON AC N

CON AC N   O   NC   AL

CON AC N O NC   ALABAMA A   C NO LOCAL
                                                   Q n   e

              LOCAL XC AN   C

C ON   LA ON con n

CON AC N O NC ALABAMA A C NO LOCAL

LOCAL XC AN C

C ON LA ON c c

C ON   LA ON con..in ed

2.1 Undertaking of the Company (continued)

2.1.3 Terms and Conditions (continued)

    2.1.3.7   e C .o e ee .e. n.o. e Co p ny Co p ny
        p o ided eq ip en. de e ed .o. e C .o e . in e d y
        o . e. in .on o . e e ice in connec. ion . ic . e
        eq ip en. ed d eq ip en. e in . e e
        cond. ion en de e ed .o C .o e no e. nd .e.
        on y e cep. ed C .o e . e . e. e Co p ny pon
        de d o ny co . inc ed y . e Co p ny d e .o. e
        C .o e i. e .o co p y i. . i o i ion

2.1.4 Liability of the Company

    2.1.4.1   e i .y o . e Co p ny d e . in o .o. e
        . n in o i. e ice inc d in .no. i .ed .o i . e
        o i ion in. e p on de y o . o . o o . e i . e .o . n
        . e e ice e. e c ed y c. o o i ion e i .ed .o
        . e e. en ion o o nce o in. e p ion e. o . in
        e o y e e. en ion o c o nce o in. e p ion e
        . e o. e e d y o . e C d i i eo d . . d e .
        .e .i

  e i

C ON   LA ON con..n ed.

2.1 Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

2.1.4.2   e Co p ny   i i..y o   cond c e. i ed   e .
                   o do o d in   e p oceed n   i no. i i.ed y. i   i
                   i. e pec..o ny o. e c i o i. y C .o e o y ny
                   o. e   o d   e   oo .ed i. . e o de in inc d n . e
                     e e   ion o ny pe a ic n   e o e i.   e ice. in .   ion
                   inc d n de y . e eo. po ion .e in ion   in.en nce ep
                   in. . p ion o e .o   ion o ny e ice o   a i e o e ed nde .
                   .   nd   ec..o. e po ion o ec ion   . e Co p ny
                   i i..y i ny   e i .ed   po ided e e in

2.1.4.3   e Co p ny   no. e i   e o ny de y o   i   e o pe o   nce
                   o eq ip en..d e .o c e   e yond i. con .o o   co d n a e o o i .ed.
                   .o   .e   4   d pe o D   4 . d p 4   D d   d d d . 4 d o .

CON AC N O NC ALABAMA A C NO LOCAL

C ON LA ON con.in ed.

2.1   Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

2.1.4.7   e Co p ny   no. e   e ny de ce en. .o C .o e
p e e_e .in _o .e _n in o e ice eq ip en. on
c p e e . e in.   ion . e o . e eo n e   c
de ce en. d   e c ed y _o ne ence
  cond c. o . e Co p ny   en. e p oyee No en.
e p oyee o o. e p ap .in c e   e dee ed .o e en.
e p oyee o . e Co p ny

2.1.4.8 No. . .ndin . e C .o e o   .on   e. . in ec ion
. e Co p ny   e inde ni ed de end   d n   d ed n

C ON   LA ON continued

2.1 Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

2.1.4.9   ... the Company ...

2.1.4.10   ... the Company ...

C ON   LA ON   con.in ed.

2.1   Undertaking of the Company (continued)

    2.1.4   Liability of the Company (continued)

        2.1.4.13   e Co p ny   no. e   e o . e C .o e   ı e.o
               ı ı. o   .on .o. e   nece   y .ep ınc dın   ı. o .
               ı ı. .on o . ının ın. ın nd   ın. ının   nece   y
               eq ıp en. o   .e ı   nd ppıe o ın.e connec.ıon o . e
               .e ın eq ıp en. o co   nıc .ıon y .e o . e C .o e
               o ny. d p .y c ın   ı.   en. .o. e Co p ny ne. o
               e C .o e   ec e ıcen e pe ı. ı .o   y
               nd o. e   n e en. nece   y o c ın.e connec.ıon n
               dd .ıon . e C .o e   en e. .ı. eq ıp en. nd o
               y .e o . .o ı.   en.ı p ope y ın.e ced ı. . e
               Co p ny   e ıce . .. e ı n e ı .ed

SECTION   LA ON   continued

2.1 Undertaking of the Company (continued)

    2.1.4 Liability of the Company (continued)

        2.1.4.14   e Company   ll y   in o o   o   ion o
                      in o ec y   nce eco   i .ed .o. e   o n.
                      c ed .o. ec .o e   .e i n   .e i n   e ice
                         po ded   . no c e .o . e C .o e .en . e
                      Co p ny   ll.y   i   .ed .o

        2.1.4.15   n con nc ion . non p i ed .e ep one n   e
                      de   ed in ec ion   . e Co p ny   no. e i e
                         e   e   .o co p e. e ny c .o c .e ep one   en
                      . e c i no. p ced y n   e   e Co p ny   . y .o
                      p e en .. ed co e o. en   e .o c .e ep one   . i
                      no. e i e o d c n   e e d   ed

DA A   .   C DA   ep.e e
en M n   e e . o y A
CONTAC N O NC
L e o e   y
B in   A

CON AC N O NC ALABAMA A C NO LOCAL

LOCAL XC AN C

C ON LA ON con in ed

2.1 Undertaking of the Company (continued)

2.1.4 Liability of the Company (continued)

2.1.4.19 Errors or Damages Caused by System Date Limitation

e Co p ny y e n o e
in y o e Co p ny y e op oce d e c e Ye
e ed o n o n eq o e p opo on e o n
o e Co p ny in e pe od o e ice d in ic e
o d e occ

C ON   LA ON con..n ed.

2.1   Undertaking of the Company (continued)

2.1.6   Provisions of Equipment and Facilities (continued)

2.1.6.2   e Co p ny   e on   e e . o   in. in
                   a e   nd eq ip en. . . . . n e .o e
                   C .o e   e C .o e   y no. no   y
                   C .o e pe i. o e .o e   n e d connec.
                   e o e .e p..o. ep q o o e i e in.e e e i.
                   ny o e   a e q eq ip en. in. ed y .e
                   Co p ny e cep. pon .e . en con en. o .e
                   Co p ny y

2.1.6.3   q ip en.. e Co p ny po ided q in. ed .. e
                   C .o e e e q e in connec.ion . e
                   e ice .e Co p ny o e   no. e ed q
                   ny p. po e o. e . n. . q   ic . e Co p ny
                   po ided

2.1.6.4   e Co p ny   no. e pon i e q .e
                   in. . on ope .on q   in.en nce o   ny
                   c .o e   po ided   co   n c .on   eq ip en.
                   e e c eq ip en. i connec.ed .o .e   a e
                   n ed p.   n. .o . i . . .e. e pon i i..y o
                   .e Co p ny   e   i .ed .o .e   n in o
                   a e o ed nde . i . i   nd .o .e
                   in.en nce nd ope .on o   c   a e Beyond
                   . i .e pon i i..y . e Co p ny   no. e
                   e pon i e q

         DA   A .   C   DA   ep.e e
                   en q M n e e . q y A .
                   CON AC N   O   NC
                        L e q e   y
                   B in   A

CON AC N O NC ALABAMA A C NO LOCAL
Q r n e

LOCAL XC AN C

C ON LA ON con in ed

2.

SECTION   e LA ON con..n ed.

2.1 Undertaking of the Company (continued)

    2.1.9 Special Construction

        (A)   ec..o. e ee en. o. e Co p ny nd .o o. e
             e   .ion con. ined in. . . . pe con. c.ion o   . e
             y e nd . en on . e on e e .o.   . . e eq e .o
             .e C .o e pe con. c.ion i con. c.ion nde. en

            (1)   e e a . e . e no. p e en. y   . e nd . e e i no
                   o. e . eq . e en. .o . e a . e o con. c. ed

            (2)   o . ype o. e . n. . . ic . e Co p ny o d no   y
                   . ize in. e . n. in o . . e ice

            (3)   o e . o . e o. e . n. . . ic . e Co p ny o d
                   no   y . ize in. e . n. in o . . e ice

            (4)   in q n . y . e . e . n. . . ic . e Co p ny o d

C ON   LA ON con n ed

2.1   Undertaking of the Company (continued)

        2.1.9 Special Construction (continued)

                (B)   en e ce   eq e ed n e   e e a e   e no
                           i e nd   e Co p ny   nde y n c   e   no p n o
                    con   c ne   a e n e e   e   pe a Con   c on C   e
                     e ed y   e nde y n c   e   y o e p   ed   o   o   e
                    C   o e

                (C)   C   e   e ed o pe a Con   c on i e c c   ed nd
                     pp ed on   c e y c e   i

                (D)   e e   e ed y   e nde y n c   e   non e nd e non
                        n e e ee o   i   e   e ed o p ep   ion o e c
                    e i   e   en pe a con   c on   eq   ed   i ee pp e
                    on y o   e ce o de   ene   ed pe a con   c on nd i e
                     c ed ed o   d   e en   e co   o   e pe a   con   c on o
                        en co p e ed nd i ed

LOCAL EXCHAN... C

C...ON ...LA...ON con...n ed.

2.2 Prohibited Uses

2.2.1   ...e ...ce ...e Co...p ny o ...e   no... e   ed ... ny n
p... po e ... ... ny   e ...o ...c ...e C ...o ...e   no... o ...ined
... eq... ed o ...e n en... p...o   ... ... z...on ...cen e con en... nd
pe... ...

2.2.2   ...e Co...p ny   y... eq... e   ...C ...o ...e ...o... ed ...e y ... do n...
... n ... ...on o ... n ... ...d ... n ... ...on ... c... ...n ...n...e ...ence ...o
o... ...

DA   A   ...   C   DA   ep... e ...e
en...o M...n ...e   e ... y A ...
CON AC...N   O   NC
L... e ... e ... y
B... ...n   A

C ON   LA ON con inued

2.3 Obligations of the Customer

    2.3.1   e C .o e   e e pon i e o

            . e p y en o   pp ic e c e e p   n .o . i i

            . e   in . e Co p ny d   e .o o o . e Co p ny
               a i e   eq ip en c ed y . e c o o i on o . e
               C .o e o . e nonco p i nce y . e C .o e i . ee
               e ion   y e . e   o o e c   . y on . e C .o e
               pe i e ne c ed y . e ne ience o i   i cond c .o . e
               e poyee o   en o . e Co p ny e Co p ny i pon
               e e en . d e coope e i . e C .o e in
               p o ec in   c i in . . e pe on c in c d e nd . e
               C .o e   e o .ed . o . e Co p ny i . o eco e y o
               d e .o . e e en o c p y en

            c. p o id n . no c . e   pe a i ed o i e .o i e y Co p ny
                Co p ny a i e nd eq ip en in ed on . e pe ie o . e
                C .o e . . e a eo e in nd c condi ion in nece y .o
                in in nin . . .   ddi   .   . . d i . 4 d . d .

SECTION LA ON (con...in ed)

2.3 Obligations of the Customer (continued)

2.3.1 The Customer's Responsibilities (continued)

d. ...

e. ...

CON AC N O NC ALABAMA A C NO LOCAL
Q in e 4

LOCAL XC AN C

C ON LA ON con in ed

2.3 ObligatioH LA R

C ON LA ON con n ed

2.3 Obligations of the Customer (continued)

2.3.2 Claims

e pec o ny e ce o o y p o ded y e Co p ny C o e nde n y de end nd o d e e Co p ny o nd n c c on d e e co nd e pen e nc d n e on e o ney ee o

ny o de c on o d e o p ope y o e Co p ny o ny d p y o e de o n y o pe on nc d n no ed o e p oyee o n ee o e e e Co p ny o e C o e o e e en c ed y o e n o e ne ence o n en on c o o on o C o e e p oyee en ep e en e o n ee o

ny c o d e e pen e o y o n n e en o ny copy p en de ed e o ny p op e y o n e ec p ope y o ny d p y n o ny c o o on y e C o e nc d n o on e o e Co p ny e ce nd o e n nne no con e p ed y e ee en e een C o e nd Co p ny o

C ON   LA ON con n ed

2.4 Customer Equipment and Channels

2.4.1 In General

A C o e   y n ι ece e ιnο   ιonο ιn   ι e
αιιe ο e Co p ny

2.4.2 Station Equipment

2.4.2.1   e C o e ι ε pon ι e οι poιdn nd   ιn ιnιn
ny ε ιn eq ιp en on e C o e p ε ιe   e
eeε ιc po ε con   ed y c eq ιp en   e
po ιded y nd ιn ιned   ee pen eo e
C o e A c e ιn eq ιp eιX   ε e ι εed
ι   e CC nde 4 C   ι   nd   ιn   e
ιn ed nd   ιn ιned ιn co pι nce ι   o e
ιε ι on   e Co p ny ι   ε ε p cιc e no ι y e
C o e   ε pοι y dι con ιn nce o e eo
ε ιce   y ε eq ed o e   ε e pιο o no ιce ι
no p cιc e no ιn con ι ned ε εn   e dee ed ο
ι pu e Co p ny   ι   od con ιn e ο   ι   ε e
o ε ιce ε pοι y ι   c cιon ι e on   e nde
   e εc   ι nce ι nc e o   c ε pοι y
dι con ιn nce   e C o e ι   ε pο p y no   ιed nd
    ο ded   ε oppoι nι y ο cο ec   e condι ιon   e
ι ι e o ε e ε pοι y dι con ιn nce D ιn   c peιod o
   ε pοι y dι con ιn nce ε ed   o nce ο ε ιce
ιn ε pιon   ε   οι ιn ecιon   o o ιn ι no
pp ιc e

DA A ι   C DA   ep e ε
en ι Mι n e e ι ο y A ι
L e ο e   y
Bι ιn   A

C ON   LA ON con n ed

2.4   Customer Equipment and Channels (continued)

        2.4.2   Station Equipment (continued)

                2.4.2.2   e C o e   e pon e en in   C o e
                                p o ded eq ip en connec ed o Co p ny eq ip en   nd
                                 o   e i co p e i   c eq ip en   nd   o   e
                                 e   n de nd c   c e o   e o   e   nd c   en
                                 i p e ed on Co p ny p o ded eq ip en   nd   in   y
                                 e connec ion   ope ion   o   in en nce o   c
                                eq ip en   nd   in   e c   no o c e d   e
                                 o   e Co p ny p o ded eq ip en   nd   in o in y o
                                 e Co p ny   e poyee   o o   e pe on   Any dd on
                                p o ec e eq ip en   eq eo p

C ON   LA ON contin ed

2.4   Customer Equipment and Channels (continued)

2.4.3 Interconnection of Facilities (continued)

2.4.3.3   ar e n ed nde r   y e connec ed o
C o e p o ided e in eq ip en in cco d nce i.
 e p o ion o i   r

2.4.4 Inspections

2.4.4.1   pon e on e no ic ion o e C o e nd .
  e on e r e e Co p ny y   e c e nd
C o e i co py n i   eq e en   e o. in ec on
 14   o in . ion ope ion nd in.en nce o
C o e p o ided   ar e eq ip en   nd in in e
connec ion o C o e p o ided   ar e   nd eq ip en .o
Co p ny o ned ar e nd eq ip en.

2.4.4.2   . e p o.ec e eq e en. o C o e p o ided
eq ip en . e no. en co p ed i. . e Co p ny y. e
   c c ion i. dee nece y .o p o.ec i.   ar e
eq ip en nd pe onne   e Co p ny i no y . e
C o e p o p.y i   ee   ny need o   . e co ec e
  c ion i. in .en   d y o ece in   i no.ce . e
C o e   . . e i co ec e c ion nd no y . e
Co p ny o . e c ion. en . e C o e i .o do i . e
Co p ny y. e   . e e dd.ion c ion i dee ed
nece y in 14   d i   , 14   d i ,   14 c   d .

CON AC N   O   NC   ALABAMA A   ▰ C NO   LOCAL
                                                Q ꟷ

2.5 Payment Arrangements (continued)

    2.5.1 Payment for Service (continued)

        2.5.1.3   RESERVED FOR FUTURE USE

        2.5.1.4   RESERVED FOR FUTURE USE

CON AC N   O   NC   ALABAMA A   C NO   LOCAL
                                                                e

LOCAL   XC AN   C

C   ON   LA   ON   con.in ed.

2.5 Payment Arrangements (coTj 9.37791 0 Td (e)Tj 5.41033 0 Td (n)00574 0 Td (()Tj 3.96758 0 Td (c)Tj 5574

LOCAL XC AN   C

C ON   LA ON con in ed

2.5 Payment Arrangements (continued)

2.5.3 Disputed Bills

e C .o e no. y . e Co p ny o ny d p .ed .e on
. n d y o ecep .o . e . e C .o e nd . e Co p ny e
n e. e o e. ed p .e .o . e . . . c on . e C .o e y
e co p n. . . e c e ce Co i on in cco d nce . . e
Co i on e o p oced e

2.5.3.1   ed .e o . e d p .e e . ed .e. e Co p ny ece e
 en. doc en. ion .o en e. . o n e . .e. e d p .e

ed .e o . e o e o ion . ed .e. e Co p ny co p.e e .
 n e . ion nd no. e . e C .o e o . e d po . on o . e
d p .e

DA A .   C DA ep.e e
en o M n e e . y A
CON AC N O NC
L e e y
B in

CTION LA ON continued

2.5   Payment Arrangements (continued)

2.5.4 Advance Payments

... e ... di... in.ee . . e Company ... eque C ...o e .o   e n
Ad nce p y en... e o e e ice nd ou.e e .n ed e Ad nce
p y en. ... no. e ceed n o n. eq ...o. e Non ec... n C .. e . nd
one on. c ... Ve o .e e ice o a...y 4 d ...

2.5 Payment Arrangements (continued)

    2.5.5 Deposits (continued)

        2.5.5.1   (continued)
           e Co p ny   y eq e   c depo   p q o po d n
           e ce o   eq e depo   p y en   y ep   e   o
           co no den   o nc ded n e   on y   n   e
           Co p ny   e e   e   o ce e   ccep n   nd
           p oce n e ce o de   e   eq e ed   ec   y
           depo   nd p o o e C o e   co p nce
             eq e   c   eq ed depo   no e ceed e   o n
           o ne   ed   o o e   n pe od o n e
           c e o c o e   o e   e p y e n d nce
             no e ceed n e   ed   o one e   n
           pe od p   o on e   ed o

DA A   C   DA   ep e   e
                        en M n   e   e   o y A
                        CONTACT N   O   NC
                                L e e   y
                        B   n   A

C ON   LA ON con.in ed.

2.5 Payment Arrangements (continued)

    2.5.5 Deposits (continued)

        2.5.5.2   An ddi.ion depo i. y e eq ed o .e ep one
                        c .o e   en e ce e.o occ   nd. e e   no n
                        c ed   e. e pon . en no.ice o e   no. c .ion
                        eq en. y con   ed in   . n   . e depo i. eq e en.
                         no. e. .o e ic. on   y e pp ed   e .ec n c y
                         e .o e ic. on no.   e oc e ce   y
                        e den ed i . e depo i. eq e en. i no. e.

        2.5.5.3   C .o e   y o . n depo e   d .   4   d .   4   d .

SECTION . . . . LATION (continued)

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service

2.5.6.1   upon nonpayment of any . . . ed . . on . . . ed . . . e
Company. . . . . ep . . d e . . e Company . . y . y . . n no .
e . . . n . . e . . . d y . . p . . . . en no . . ce d . con . . n . e
. e . ice . . . o . . nc . . . . n . . . ny . . . . . y

2.5.6.2   . . e Company . . . no . . ece . . ed . . . p . y . en . . . . e . ce
. . . end . . ed . y . e . n o . ce . . d . . e d . . d . . e . . pon no . . e . . . . n . . e . .
d . y . . . . . en no . . . c . . . . on . . o . . e C . . . o . . e . . . e Company . . . y
d . con . . n . e . e . ice . . . o . . . nc . . . . . n . . . . ny . . . . . y

ISSU DA . . A . . . . C . . . DA . . . ep . e . . . e
. . . en . . . o . M . . n . . e . . . e . . . . o . y A . . . . .
CONTACT N . . . O . . NC
. . . . L . e . . . o . e . . . . y
. . . B . . . n . . A

C ON LA ON con in ed

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service (continued)

2.5.6.3 pon io ion o ny o e o e e e o cond ion o
n in e ice e Co p ny y y in d y p o
no ce in n o e C o e d con in e o pend e ice
o nc in ny y c io on con in e d in e
d y pe od

2.5.6.4 pon conde n ion o ny e i po on o e a e ed y
e Co p ny o po ide e ice o C o e o i c y
ende o ny e i po on o c a e inope e
eyond e i e ep e i D A4 d i A4 d o A4

SECTION ... LATION continued

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service (continued)

2.5.6.7 ...e Company ...y disconti... e...n... in o...ny nd...
e...ice ...o C...o...e...i...o...inc...in...ny...i...y

2.5.6.7.1 ...ed...ey nd ...i...o...no...ce...e Company dee... ...
c...cion...nece...y...o...pe en...o...op o.ec...in...
...d...o...oo...e...i...e...po.ec...i...pe...onne...en...o...e
...e...ice...e Company ...y disconti...e...e...ice
p... n...o...i...ec.ion... ...in...e e en...

...e C...o...e...e...e...o...n...in...
...o...e Company...e...d...n...e C...o...e
...ed...o...ine...p...o...c...en...e o
co...on...c...e co...n...c...ion...e...ice...o...i...
p...nned...e o...e...ice...o

...e C...o...e...po...de...e...in...ion...o
...e Company...e...d...n...e C...o...e
...iden...y...dd...e...c...ed...o...ine...p...o
c...en...e o co...on...c...e co...n...c...ion
e...ice...o...i...p...nned...e o Company
e...ice...o

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service (continued)

2.5.6.7   e Co p ny   y d con in e e n in o ny nd
                 e ce o C o e i o inc in ny   y

2.5.6.7.1   e Co p ny   y d con n e e ce p   n o
                 ec on   in e e en

                 c   e C o e   een en e e   d y
                       en no ce y e Co p ny e   d n ny   o n
                 p d e ny o e Co p ny e   ed
                 co   n c on e ce o ic   e C o e
                 e e   c e   c ed o   e

DA A   C   DA   ep e e
                 en M n e   e   o y A
                 CON AC N O   NC
                       L e e   y
                   B in   A

SECTION   LA ON continued.

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service (continued)

2.5.6.7   The Company may discontinue rendering to any indoor
service to the Customer without incurring any liability

2.5.6.7.1   The Company may discontinue service upon notion of
section   within the event.

d.   The Customer refuses to permit the service treatment.
to avoid the payment rendering to equipment provided
c   the Customer service by

d   in permit to the service yet in in
        to permit the to in connection to the
        Company service not authorized by in   to

d   in which the service required independent the
        ced. device the electronic device to

d Any other default in the service to

e the Company may discontinue rendering to any indoor
service to the Customer without incurring any liability

e.   The Customer the service in c   nne   to
        in the service to the service to to. to the   to

        The Customer the service on n   purpose

DATE A   C DATE   epre   e
                    ending Manager the   .ory A
                    CONTRACT NO. NC
                    Le   e   y
                    B   in   A

C ON   LA ON con in ed

2.5 Payment Arrangements (continued)

    2.5.6 Discontinuance of Service (continued)

        2.5.6.7   e Co p ny   y d con in e e n in o ny nd
                e ice o C o e   i o inc in ny i i y

        2.5.6.7.2   pon no e i n i e   d y   i en no ice o e
                C o e o ny e   ed   i i p d e

        2.5.6.7.3   i e d y   e end n e C o e   i en no ice o
                nonco p i nce i ny p o i ion o i   i i e
                nonco p i nce i no co ec ed i in e i e d pe iod

        2.5.6.8   e   pen ion o d con in nce o e ice   y e
                Co p ny p   n o i ec ion doe no e ie e e
                C o e o ny o i ion o p y e Co p ny o c e
                d e nd o in e ice i n ed d in e i e o
                p o   pen ion o d con in nce

        2.5.6.9   pon e Co p ny d con in nce o e ice o e
                C o e   pp ic ec e inc d n e in ion
                c e   eco ed e i i in dd i ion o o e
                 e ed i e i y e i e o e Co p ny
                eq i y o nd e ny o e p o i ion o i   i

      DA A i   C   DA ep e   e
                     en o M n e e   o y A
                 CON AC N O NC
                    L e o e   y
                B in   A

C ON LA ON con.in ed.

2.5 Payment Arrangements (continued)

2.5.6 Discontinuance of Service (continued)

2.5.6.10 . e Co p ny d e .o nonp y en. .e po .. y n.e. p.
e ice nd p y en. no. ece ed .. n en d y
o o n

2.6 Allowances for Interruptions in Service

2.6.1 Credit for Interr8

ap

2.6 Allowances for Interruptions in Service (continued)

2.6.1 Credit for Interruptions (continued)

C ON LA ON con in ed

2.6 Allowances for Interruptions in Service (continued)

2.6.2 Limitations on Allowances

No ed o nce e de

d in pion o e ice d in ny pe od in ic e Co p ny
no en nd ee cce o e nd eq ip en e
p po e o in e n nd co ec in in e p on

e in pion o e ice d in pe od in ic e C o e
con in e o e e e ice on n p ed

in e pion o e ice d in ny pe od en e C o e
ee ed e ice o e Co p ny in en nce p po e
pe en on o C o e de c ne in e ice
e Cp o p p c ed d c d ded d c o c

CON AC N O NC ALABAMA A C NO LOCAL
Q n e

LOCAL XC AN C

C ON LA ON con n ed

CON

CONTACT LATION continued

2.7   Cancellation of Service (continued)

2.7.2.1 Cancellation of Service by a Customer With Cause

SECTION... LA... ON continued...

2.7 Cancellation of Service (continued)

2.7.3 Restoral Charges for Interruption of Service

A non... ec... in c... e ... ...ed in ec...ion 4 ppie ... ine... e... o ... ...e
...e po... yin... p...on o... e... ice in... ...ed y... e Co... p... ny o... ...e C... ...o... e
... e... ice i... ...e po... iy in... ... p...ed y... e Co... p... ny ... nd p... y en... i no...
... ece... ed i... in ... d y o o... in... e in... ... p...on... e Co... p... ny... e... e... e... e
... i... ...o d... con... in e... e... ice ... e... ice i... d... con... n ed ... ...e... eq... e... o... e
C... ...o... e ... nd ... eq... en... y... ee... i... ed c... ... e ... pp y ... ... ne
... in... ...ion o... e... ice

C ON   LA ON con in ed

2.7.6 Application of Line Change Charges con in ed

c.   e Line Connec ion C e   Occu ence pp e on c o e
        eq e   ny dd on L ne C ne C e pp c e o e   e
        c o e eq e   i e ed   e L ne C ne C e Add on
        Occu ence   e

d.   e L ne C ne C e pp e o e c e ep one n e c n ed
        en eq e ed y e c o e

e.   e L ne C ne C e pp e o e c ine o   n en e o ed
        e e ice e po   y den ed o nonp y en

        e L ne C ne C e pp e o e   i

SECTION ... LA ON continued.

2.7.7 Application of Secondary Service Charges continued.

   c.   ... Secondary Service Charges applie...

   d.   ... Secondary Service Charges applie...

   e.   ... Secondary Service Charges applie...

   ...   ... Secondary Service Charges applie...

   ...   ... Secondary Service Charges applie...

DA A ...   C   DA ep...
                    en... M n ...y A...
                    CONTACT: NORTONC
                         L ... e ... y
                    B... in   A

C ON   LA ON   con.in ed.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or obligations due in connection with the service and are provided by the Company without the written consent of the other party except that the Company may assign its rights and duties to any wholly owned entity of the company or to the Company upon a plan of any reorganization of any nature to the Company or upon a plan of any reorganization of the Company.

2.9 Notices and Communications

2.9.1   The Customer shall designate on the service Order an address to which the Company shall mail or deliver all notices and other communications except that the Customer may designate separately specific...

2.9   Notices and Communications (continued)

2.9.4   e Co p ny Q . e C .o e   d e. e o. e   p. y o   ny c ne .o
.e   dd e e   de n .ed   Q   no. ce   o. e   co   n c .on   Q   in   y
o o n . e p oced. e   Q   in no. ce e. Q.   e e n

2.9.5 Company Contact Information for Cancellation

e C .o e   .   e . e o o n in Q   .ion d d e e   Q   c nce .ion nd
d connec. eq e .
(A)   M . e . e ed ce .. ed Q. e. . n. ece p. eq e .ed.   e Con. c. Ne. Q   nc s o   u d

Le   Q e   y B in   AL   A N C nce .ion

LOCAL EXCHANGE C

SECTION LA...ON continued.

2.11 Validation of Credit

the Company... e ... e ...er... ...o id... e...c ed... Q... ine o
...c...e ...o ...r...e...c ed... e...ic...ion procedure... C ed... e
deemed e... ... ...ed...

   a. the ...pp...ic...n...de... on...... ...e... ... ...e...r ... ...c...o...y...ced...... y
     pp...opr...e... e...n...inc...d...n... ...no...r...ed...o...e...prod...c...ion o
     ...n...r...e...e...ence... ... ...y... e...q...ic...y... ...nd...ine... pen...i...ey
     c...ec...ed... y... e Co...p...ny

   b. the ...pp...ic...n... ...een... c...o...e...o... e Co...p...ny... Q... ...r...... .ype
     o... ...e...ce... ...in... pe...iod o... en...y o...r... con...ec...i...e...i...in... preced...n
     ...ed... ...eo...pp...ic...ion... nd d...r...in... ...e... ... ...e...e con...ec...i...e...i...in
     Q... ...p...i...Q... ...e...ce... ...no... d...e...ce d... con...in...ed Q... non
     p...y...en...o...i...Q... ...d...Q...e... ... n one occ...ion in...ic...i... ...no...
     p...id...r...in... ...e pe...iod...pe...c...i...ed... y... ...e... on... ...e... ...ion o... ...e
     Co...p...ny on... e...i... ...e Co... i...ion p...o...ided... ....e... ...e...e
     pe...iod c...r...i...Q... c...p...e...io... ...e...ce... ...eq...o...e...i...y pe...
     cen... o... ...e...i...ed Q... ...ene... ...e...ice... nd p...o...ided...... ...e
     ...i...e...c...ed...o... ...e...pp...ic...n...i... ...n... p...i...ed Q...

   c. the ...pp...ic...n... ...r...in...e... ...r...i... c...o...y...i... ...n...o...o...ec...e p...y...en...o
     ...r...i...Q... ...e...e...ice...eq...e...ed...in... ...pe...i...ed... ...io...n...no...o...e...ceed...e
     ...o...n...o... ...e...c... depo...i... pe...c...i...ed...in...ec...ion... ... o...i......

   d. the ...pp...ic...n... ...e... c... depo...i... ...o...ec...re p...y...en...o...i... ...Q...
     ...e...ice...pe...c...i...ed...in...ec...ion... ... o...i......

   e. An ...pp...ic...n...Q... ...e...ice... ...o...pe...io...y... ...een... c...o...e...o... ...e
     Co...p...ny... nd... ...o...e... ...e...ice... ...een d... con...in...ed... y... ...e Co...p...ny
     d...r...in... ...e... ....e...e...i...in... ...o... ...p...i...Q... ...e...ice... ...ec...e o
     nonp...y...en...o...r... ...y... ...e...eq...e...ed...Q...ee...... ...r...i...Q... ...c...ed...in
     ...cco...d...nce... ...i... ...ec...ion... ... ...e...cep...... ... n ...pp...ic...n...Q... ...e... iden...i
     ...e...ice... ...no... ...e den...ed... ...e...i...ce... Q... ...i... ...e...o p...y... c...r...i...Q...
     c...r...e o... nonr...iden...i... ...e...ice

DA... A... ... C... DA... ...ep...e... ...e
...en...o... M...n... ...e... ...o...y A...
CONTRACT NO. NC
L...e...Q...e... ...r... y
B... ...in... A

CONTACT NORTONC   ALABAMA A   C NO LOCAL
                                          Q   n   e

                    LOCAL XC AN   C

C ON   LA ON con n ed

2.12 Account Detail Fee

A   ne c o e   e c   ed   on   y Acco n. De   ee o   e
p   po e o   e Acco B.   d   d

CON AC N O NC   ALABAMA A   C NO LOCAL
                                        Q n   e

                    LOCAL XC AN   C

C ON   LA ON   con n O   d N   d   d   d

C ON LA ON con...n ed

2.14 Reselling of Service

C ... o e in end ... o e e o ... e i ... e Co p ny e ice C ... o e ... ce ... y ... n nece ... y ... e ed e e nd e ... y ... o ... y o ... e e o ... e i ny ... e e co n c ... on e ice ... o i ... en n ... o c ... o e n no e en ... i ... e Co p ny d ec ... y i ny ... en n ... o o ... e c ... o e o C ... o e C ... o e i o nd ... o e in io ... on o ny ed ... e ... o o c ... o ... e ... ion ... o ... e e in ... o ... e i in ... e eco n c ... ion ... e ice C ... o e inde n y ... e Co p ny o ny ... e ... ed c i y ny ... d p ... y in ... e Co p ny inc d n ... o ney e e nd co ... A c inde n y o i ... ion o C ... o e ... ... i e ... e in ... ion ... o e p ... ion o ... e A ... ee en.

e ice y no ... e e od i ... o

d o ... ... d ... ... d ...

d ... d ... 14 d ...

3.1 Service Elements

3.1.1   Timing of Local Exchange Calls

ne o e e ndic ed   c   e ed n   econd nc e en nd
     c   ic e   c on o   n e e o nded p o ne   econd
 nc e en.

 q   on o   on c   c   n e n   en   connec on
 e   ed e een e c n e ep one nd e c ed e ep one   on

 q pe on o pe on c   c   n e n   en connec on e   ed
 e een e c n pe on nd e p   c   pe on   on q   o e n
 pec ed o n   eed e n e

C   n end   en ec n   on   n   p   nd   e e y
  e e n e ne q connec on   e c ed   on   n   p   e
 c n   on doe no c   e e   e end   en e ne q connec on
  e e ed e   e y o   c   n eq ee   d d   c   d d   A4

                                   ne y   n

CON AC N O NC ALABAMA A C NO LOCAL

LOCAL XC AN   C

C ON   e. Cd   C D   C   ON   con..n ed.
C

3.3 Extended and Expanded Area Calling Services

L mn e   de e

.ended nd   p nded A e C n   e ce o . e C .o .o   e c   .o
pe   c NXX c de   .. n de n .ed e c n e o. de . e C .o e   Loc n n

CON AC N   O   NC   ALABAMA A   C NO   LOCAL
                                                     Q n   e

                    LOCAL XC AN   C

C ON   C D   C   ON   con n ed

3.4   InTouch Centrix Service

This service provides functions and features comparable to those provided by a PBX
InTouch provides arrangement of network access registers and station lines for intercommunicating
among system station lines, connecting through the local and long distance

C ON   C D C   ON con..n ed.

    r   .e B nc   c n e BX. e ce

    e Co p ny   BX   e ce   e BX   n .o connec. c .o e BX y .e o
 o. e   1 . eq p en..o. e Cen   O ce   . nd d con1 . on nc de Loc
 CO   n   D.ec. n d D n   D D. D ec. O . . d D n   DOD. nd
 Co   n. on . n   1 e ce p o de C .o e   1. n 1..ed oc c n
 . o.. y n.n e ce nd C... e Acce   e co p ny. e . . ee . n   1 1 ..o
 1nd1 1d e c n e ne   nd   pp o..   .1 ne n 1n o e   . o p o   . n
    e ce 1   ed   ed on on. y   e .o e e   1.   on. y ec . 1n c . e
    pe a . . e . e .o e e ed .o c .o e   o p . c e . 1   e 1 ce 1n con. nc.1on 1.
 . e Co p ny   on d1 . nce p od c . n   ..1on c . e   o   pp y

                DA A   .   C   DA   ep.e   e
                            e n o M n e   e   .o y A .
                            CON AC N   O   NC
                                      L e o e   y
                            B. 1n   A

CON AC N O NC ALABAMA A C NO LOCAL
Q in e

LOCAL XC AN C

C ON C D C ON con in ed

3.7 Directory Assistance Services

3.7.1 Directory Assistance

CON AC N   O   NC   ALABAMA A   ▶   C NO   LOCAL

LOCAL XC AN   C

C ON   C D C   ON con in ed

3.8 Operator Assistance

A C o e   y o in e   i nce o   oc ope o o co pe e oc
e c n e ep one c in e o o in   nne

Third Number Billing: o de e C o e i e c p y oc   e   oc c
 o   d n e ic d een o ec ed c in p y   e p y
 n e in   e d n e   e op on e e ccep nce o ec   e in
 d nce o en q ed y e ope o

Collect Calls: o de e C o e i e c p y oc   e c o ec ed
p y On e ope o nno nce en o   co ec c   e c ed p y   e op on
 e ein d nce o en q ed y e ope o

Calling Cards: o de e C o e i e c p y op ce c   in c in
c d o n n ee c ne C e i o i o e i nce o n ope o

Person to Person: C   co pe ed i e   i nce o ny ope o o p ic
  ion nd peo ed y e C e ec   y e ed o e c ed p y

Station to Station: C   co pe e i   i nce o n ope o o   p ic
  ion e c   y e ed o e c ed p y

General Assistance: e C o e   e op on e q e ene in   ion o
 e ope o c   d in in c ion co y o   a y code   e code
 in   ion nd C o e   e ice   e ep one n e   doe no eq e
 e ope o o co pe e c

DA A   C DA   ep e e
          en M n e e o y A
          CONTACT N O NC
                 L e e   y
          B in   A

CON AC N   O   NC   ALABAMA A   C NO   LOCAL
                                              Q n   e

LOCAL XC AN   C

C ON   C D C   ON   con n ed

CON AC N O NC   ALABAMA A   C NO   LOCAL

Q⊓⊓n A O LdCO Lc

3.9 Directory Listings (continued)

    3.9.5.7 Reference Listings: A____in___inc__din___dd__ion___.e ep__one
        n___e__o__e___e__no__e C__.o__e__o__ec__ed__in__.e e__en__.
        .__e__i__no__n___e__o__.e C__.o__e__.e ep__one C__.__e__o__
        __e__e__ence__i__in___.__e__pea__ed__in___ec__ion __4

    3.9.5.8 Recurring Charges: Mon__.__y__ec__in___C__.__e____oo__.ed__i__
        D__ec.__o__y L__.in___.__e__e__.__o__.__in___ec__ion __4

3.10 Emergency Services: Bo__.__B__ic__nd__n__nced_____.__o__C__.o__e
    .__o__.__e__c__pp__op__i__.__e__e__e__ency__e__ice__inc__din__po__ice__.__e__nd____ed__c
    __e__ice_____.ec__.o__i__i__.y__n__nced_____.__e__i__i__.y.__o__e__ec__i__e__y
    __.__o__.__e__n__e__e__ency c__.__o__.__e__p__i__._y_____po__ide__o__.__i__._e__c__e__.__e__co__.__ec__.
    __e__e__ency__e__ice__oc__.ed co__e__.__.__o__.__e__c__e__n___dd__.ion__.__e__C__.o__e_____dd__e
    __nd__.e ep__one__in__o__.__.ion__i__e__po__ided__.__o__.__e__p__i__._y_____po__ide__o__.__e
    __d__p__y__.__.__e__p__ic__e__ice An__e__in__p__on.__p__A__.

3.11 Presubscriptions - 2 (PIC-2): __p__C_____o__C__.o__e__.__o__p__e_____ci__e__.__o__.__e
    c__.__i__e__o__c__o__ce__o__in__.__LA__A__c_____i__.__o__.__d__in___.e Acce____Code____e__.__e
    __pea__ied__in___ec__ion____i__pp__y__ec__i__e__.e C__.o__e__.__e__qe__e__.__c__n__e__.o
    .__e__in__.__LA A__.C_____eq__en__.o__e__in__i__de__n__.ion___e Co__p__ny__.__e__e__e
    .__e__i__.__.o__.__e__.__p__C__c__.__e__n.e LA A__.__e_____c__ip.__on__i_____i__e__p__.__n.__.o

            CON__AC__N____O__NC_____CC__.__i__No

3.12 Vanity Telephone Numbers: __e__ice__c__.__en__.y__no__._____i__e__A__.__e__eq__e__.o
    .__e C__.o__e__.__e Co__p__ny_____y____in__.e ep__one__n__.__e__i__.__.e____.__o__.
    d__i__.__e__ec__.ed__y__.e C__.o__e__.__e__in__.en__i___.ec__.__o__i__i__.y__o__.
    p__.__ic__.__n__.__e__nd__.__.ec__.__o__.__e____.__nd cond__.__on__.e__.__o__.__in___ec__ion

                       oo

C ON C D C ON con in ed

3.13 **Telecommunications Relay Service (TRS):** n e de do e in
peec p ed pe on o e e eep one Q i de ice o
co n ic e ee y i e e in pop on no in nd i e A
C o e i e e o cce e e po de o co pe e c c

3.14 **Individual Case Basis (ICB) Arrangements:** Co pe e p on n e en
ne o ed e y e n ed on n nd id c e i CB in
e pon e eq e y C o e o e Co p ny o p po o o
co pe e id e ice o ed nde i i po ion i e po ided o e
C o e p n o con c nd ec o e Co ion e nd
e ion ne o e i e pe ied e e ion o c n e en e in
dd ion o e pp ic e e ion nd p ice in o e ec ion o i i
pea ized e o c e i e de i e o i y i ed C o e
on non di c i n o y i

3.15 Customized Code Restrictions (CCR)

3.15.1 General Regulations

C o ized Code e ic ion i e ice en e c o e o
e ic ce in ype o o on c o en p ced o e e
ec n e ine n i c p i y p o ided ony y e n o
eco ded nno nce en e ic ion i o e ed i op ion con in in
io e o code o e e ic ed nd i i e o ice c n e
c o e i nd id L ne e idence o B ine e ice o BX n
ine e e e o e ed e e ice

DA A C DA ep e e
en o M n e e o y A
CON AC N O NC
L e o e y
B in A

CON AC N O NC ALABAMA A C NO AMC A d

CON AC N O NC ALABAMA A MBAMM q d d d M44

LOCAL EXCHANGE C

C ON   C D C ON con.in ed.

3.17   Maintenance Coverage for Customer Premise Equipment Bundled with Local Telecommunications Services

C .o e e e q ip en. M in.en nce Co e e po ide ne.   ine d y
G p . .ep ce en. p o.ec.ion . o Ac. o od occ ence le ice o. e
p de nd o ne p e en. e   in.en nce e ice   i co e e po ide . e
c o e i.   . nce. . e Co p ny i   eep. e G in ood p in p de
nd i e nece . y ep nd p . .ep ce en. i . o . dd .ion c e
d in ee d y o   .o p   c .o e oc i e . p o id n c
 ep   e e no. nece i. .ed y c .o e ne i ence i e   e e q ip en.
 . e .ion e oc .ion p o o. .ec n e y nyone o. e. n Co p ny pe onne
 e Co p ny i   o   e nece . y ep nd p . .ep ce en. i . o .
c e   p d   e c ed y i .n n po e   e e   e   nd ood nd
e .q e en c e en. i . e e . o n Ac. o od D   e c ed y
po e   e e nd ood ic i no. . e e . o n Ac. o od i pe ic y
e c ded .o co e e occ ence C .o e   e pon i e p. e e ec .i y o. e
G y nd e in i e inc e o. e .p o o o eq ip en.

C ON ▲ A

4.1 Business Rate Schedules

4.1.1 Basic Business Lines

		Mon. y ec▲ in
▲4	B ic B ne L ne	▲4
▲4	n ▲ d On y B ne L ne	▲4
4.1.1.3	Basic Business Trunk	$40.00
4.1.1.4	DID Inward Trunk	$40.00
4.1.1.4.1	DID – per Block of 20 DID numbers	$ 5.00
▲4	Remote Call Forwarding Line, per line	$16.00

4.1 Business Rate Schedules (continued)

    4.1.2 InTouch Centrix Service

	Monthly	**Non-Recurring**
InTouch Network Access Register	$40.00	$50.00
InTouch Basic Station Link	$25.00	N/A
InTouch Standard Features Package	$10.00	N/A
InTouch VoiceMail	$15.00	N/A
InTouch Expanded Calling Area	$100.00	N/A
InTouch Service Plan (Maintenance)	$15.00	N/A
InTouch Auto Attendant Service Plan	$150.00	$250.00

    4.1.3 RESERVED FOR FUTURE USE

        DA   M. c   C   DA   Ap
                        en o M n e   e   . o y A
                        CON AC N   O   NC
                              L e o e   y
                        B   n   A

CON AC N   O   NC   ALABAMA A   ▟   C NO   LOCAL

CON AC N O NC ALABAMA A ▶ C NO LOCAL
Q in ▶ e
LOCAL XC AN C
C ON 4 A con in ed

4.1 Business Rate Schedules (continued)

4.1.5 Optional Features: RATE PER LINE

C   B oc
C   o dn B y L ne
C   o dn B y L ne C o e Con o ed
C   o dn Don An e
C   o dn Don An e   n Con o
C   o dn Don An e C o e Con o ed
C   o dn M p
C   o dn B y M p
C   o dn Don An e M p
C   o dn   e
C   o dn   e e o e Acce
C   o dn   e M p
C   o dn ▶ e ed
C   e n
 o ce   e e
 n o c o ce
C   e ec o
C   on
C   n
C   n ▶ e e
C o C   n e
C   e D B c
C   e D De e
C   e D nc y nced AC

Non-recurring charge for optional features: pe   e

DA A   C   DA   ep e   e
en o M n e e o y A
CON AC N O NC
L e o e ▶ y
B n A

C ON A con in ed

4.1 Business Rate Schedules (continued)

4.1.5 Optional Features: RATE PER LINE

n n
C c p
Me e n
epe D n
n
Acce
peed C n Code
peed C n Code
peed C n Code

e on ec in c e e ed co n ed en
C o e po de doc en on o Co p ny C o e een
p e en ed on de o e n y co pe n e c p e o
e n C o e d con e on y c e e e

DA A C DA ep e e
en M n e y A
CON AC N O NC
L e e y
B n A

C ON ▲4 A   con﹍n ed﹏

4.1 Business Rate Schedules (continued)

   4.1.5 Optional Features: RATE PER LINE

              ﹅ ee   y C ﹍n
              ﹅ ee   y Con ﹁ ence
            B oc C   e﹏﹍n Ac﹍ ﹍on   N C
            B oc epe ﹍ D﹍ ﹍n Ac﹍ ﹍on   N C
            B oc N e N   ﹁ De﹍ ﹁ y pﹿ Ac﹍ ﹍on
            B oc N e N   ﹁ De﹍ ﹁ y
            B oc ﹅ ee   y C Ac﹍ ﹍on
            C ﹍o   ▲4▲4 d B﹏ ﹍n

C ON A   con in ed

4.1 Business Rate Schedule (continued)

4.1.6 Operator Services

 n e nd dd on   in e e o Ope o   e ce   e con ned n
 e o o n e   e

        M e e   n   Add on
                    M n e   M n e

                 4
          4

               4
             4
          4

        DA   A   C   DA   ep e   e
                    en o M n e   e   o y A
                    CON AC N   O
          NC
                       L e o e   y
              B   n   A

CON AC N O NC ALABAMA A C NO LOCAL
Q n e
LOCAL XC AN C

C ON A

4.2 Residential Rate Schedule

    4.2.1   Monthly Recurring Charge for Residential Service:

    4.2.1.2   Dual Service Charge per line or Trunk

DA A . C DA ep.e e
enᵢ◌ M n e e .◌ y A ↵
CON AC N O NC
L e ◌e ▶ y
Bᵤ ᵢn A

C ON A con in ed

4.2 Residential Rate Schedule (continued)

4.2.3 Non-Recurring Charges:

	First Occurrence	Each Additional Occurrence
econd y e ice C e		N A
Line Connec on C e		
Line Acco n. e e C e	4	
CC C e		
Line e o ed C e		
pen on o e ice e o C e		

4.2.3.1   Service Call (per visit/perhour/1 hour minimum)

     e ice C ee   o

DA A .   C DA ep e e
en o M n e e o y A
CON AC N O NC
L e o e y
B n A

C ON 4 A   con in ed

4.2   Residential Rate Schedule (continued)

4.2.4 Optional Features: RATE PER LINE

C   B oc
C   o d n B y L ne
C   o d n B y L ne C o e Con o ed
C   o d n Don An e
C   o d n Don An e   n Con o
C   o d n Don An e C o e Con o ed
C   o d n M p
C   o d n B y M p
C   o d n Don An e M p
C   o d n   i e
C   o d n   i e e o e Acce
C   o d n   i e M p
C   o d n ▶ e ed
C   e n
 o ce   e e
 n o c o ce
C   e ec o
C   on
C   i n
C   i n ▶ e e
C o C   n e
C e D B c
C e D De e
C e D nc y nced i AC

C ON ⬦4 A   con n ed⬦

4.2 Residential Rate Schedule (continued)

4.2.4 Optional Features: RATE PER LINE

Me   e   n
 epe . D n
    . n
 .   Acce
 peed C n   Code   ⬦4
 peed C n   Code
 peed C n   Code
 ee   y C n
 ee   y Con e ence
B oc C   e. n Ac. on   N C
B oc epe . D n Ac. on   N C
B oc N e N e De e y pe Ac. on
B oc N e N e De e y
B oc ee   y C Ac. on
C .o Code e. c. on
C .o Code e. c. on
C .o Code e. c. on
C .o Code e. c. on ⬦4   N C
C .o Code e. c. on   N C
C .o Code e. c. on   N C
C .o Code e. c. on X
C .o Code e. c. on

4.2 Residential Rate Schedule (continued)

4.2.5 Operator Services

n e nd ddi on n e e o Ope o e ice e con ined in
e o o n e e

M e e	n	Add on
	M n e	M n e
	e e d	4 e d e ne	d

C ON A   con in ed

4.2.6 Surcharges:

RATE

D ec o y A   nce
D ec o y A   nce C Co pe on
      e C Co pe on e
         e C   e
         e pe in e e   e e pe in e e o e
      p n   e C o e   c ed o e o ed in e
       e o e c
Ope o A   nce B n   c   e
   1. Station-to-Station
      D C n C d
      Ope o
   2. Person-to-Person
         c   A
   3. Operator Dialed Surcharge1
          on o   on ope o   ed pe on o
         pe on ope o   ed c   e c d n o e ed o
         c n c d   e e e ope o d   e e in n
          n   e
   4. Partially Automated Surcharge2
          on o   on ope o   ed c   e e e
         c o ed   e e in n n   e
Co ec C n   A
  en e A   nce
B y L ne   e   c on
B y L ne n e   p

   No e   An Ope o D   ed   c   e   n dd on o ny pp c e
              B n   c   e
   No e   A   y A o   ed   c   e   n dd on o ny pp c e
              B n   c   e

   DA A   C   DA   ep e   e
              en o M n   e   e   o y A
                    CON AC N O   NC
                         L   e o e   y
                    B   in   A

CONTRACT continued.

4.3   Tax Surcharges:

        To be determined.

4.4   Area Calling Service

        .e .o A.e C...n... e.ice.. e. e. .o. ...n ec..on A... o Be .o. .....

4.5   Employee Discount Program

        C..... en.   CONTACT NO... NC e..poyee .... e e.... e ..o... ece. e
        d. co n..ed.. e .den... oc e.c n e .cce. e .ice. ..ec...o..c ed... ..ppo... n
        .. e e en... .. e ..poyee ..el... n ..e e poy en... o... d.. ..ed ...e .o.. e
        e poyee. no .on e e..... e .o... ..po..

DA... A.... .   C... DA... ep.e... e
                    en..o M n... e... e ...o y A...
                    CONTACT NO... NC
                         L... e .oe .... y
                    B... .n   A

CON AC N O NC ALABAMA A C NO LOCAL
Q in e

LOCAL XC AN C

C ON A con in ed

4.6 Associations Program

DA A C DA ep e
en M n e e y A
CON AC N O NC
L e e y
B n A